

2015 AES INTERNATIONAL EVALUATION CONFERENCE

Describing is good: measuring is better. A new means of measuring the effectiveness of networks and simultaneously strengthening their function

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*evidence
solutions
advice*



Known dimensions of collaborative effort

Incentives to collaborate

Willingness to collaborate

Ability to collaborate

Capacity to collaborate

Grass roots engagement and planning

Solid structures to support engagement

The right people

Appropriate resourcing

Inclusiveness

Known dimensions of collaborative effort

Differences in Power

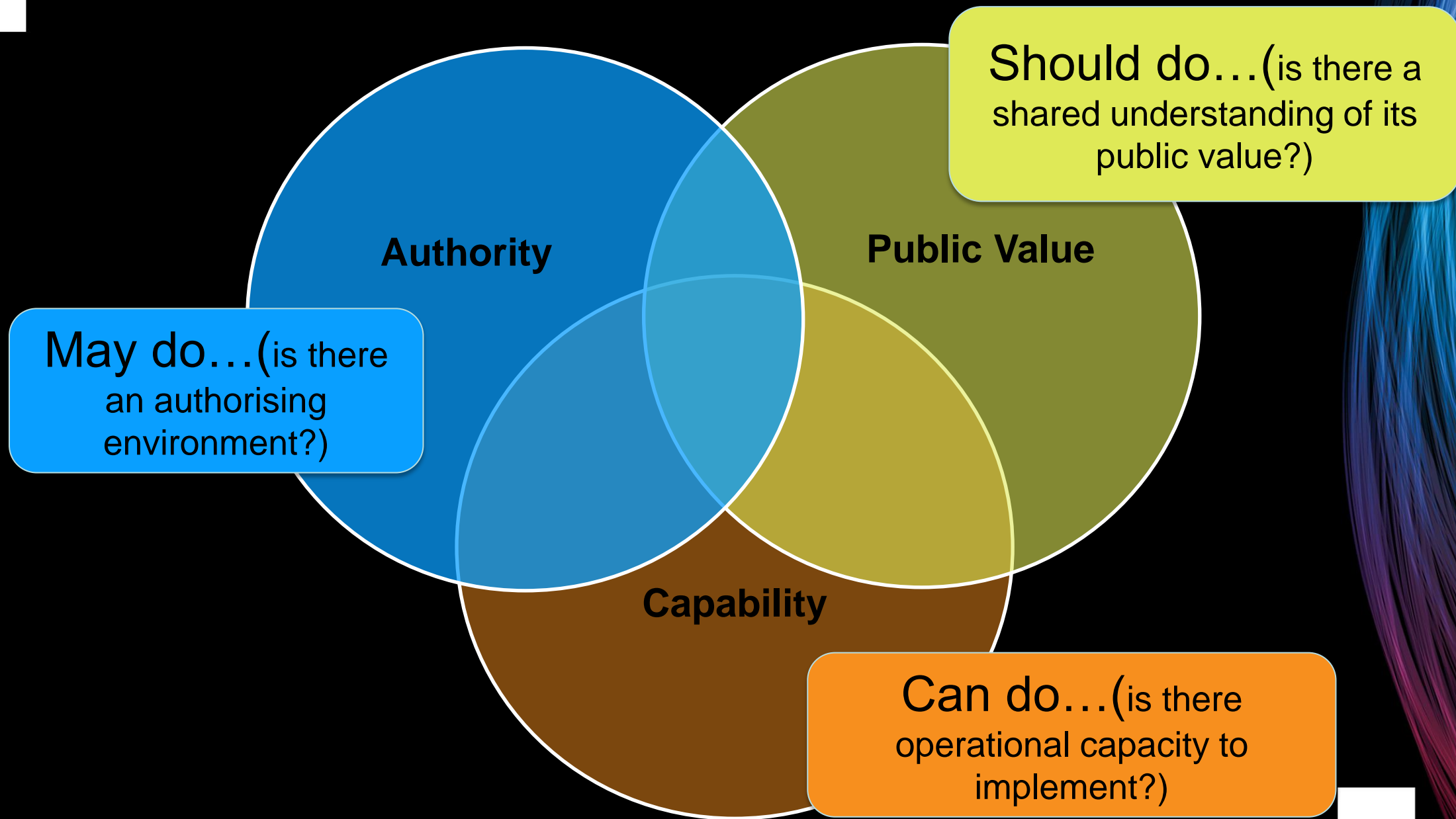
Differences in Professional Values, Ethics and Priorities

Differences in Agency Commitment

Differences in Agency Priorities and Planning Mechanisms

Time and Other Resources

Three “Must Have” Drivers





The Rubric Matrix

*Building Partnerships that
Work*

	COMMUNICATE	CO-ORDINATE	COLLABORATE	CREATE
CAPACITY				
1. SHARED PRACTICE				
2. RESPONDING TO COMMON CLIENTS				
3. JOINT PROFESSIONAL DEVELOPMENT				
4. DEDICATED RESOURCES				
5. JOINT BUDGET MANAGEMENT				
AUTHORITY				
6. LEGISLATION AND POLICY				
7. TENDERING SYSTEM				
8. LEADERSHIP				
9. HISTORY				
10. ORGANISATIONAL COHERENCE				
11. EXTERNAL SUPPORT				
12. STAKEHOLDER SUPPORT				
13. SERVICE USER SUPPORT				
SHARED VALUE				
14. VISION AND PHILOSOPHY				
15. GOAL SETTING				
16. PLANNING FOR SHARED GOALS				
17. GOVERNANCE				
18. DATA COLLECTION				

The Rubric describes the 18 factors which build effective partnerships - and it does this for each of the 4 different types of collaboration.

In this way agencies can build more complex types of collaboration using the 72 descriptors which make up the roadmap of reform

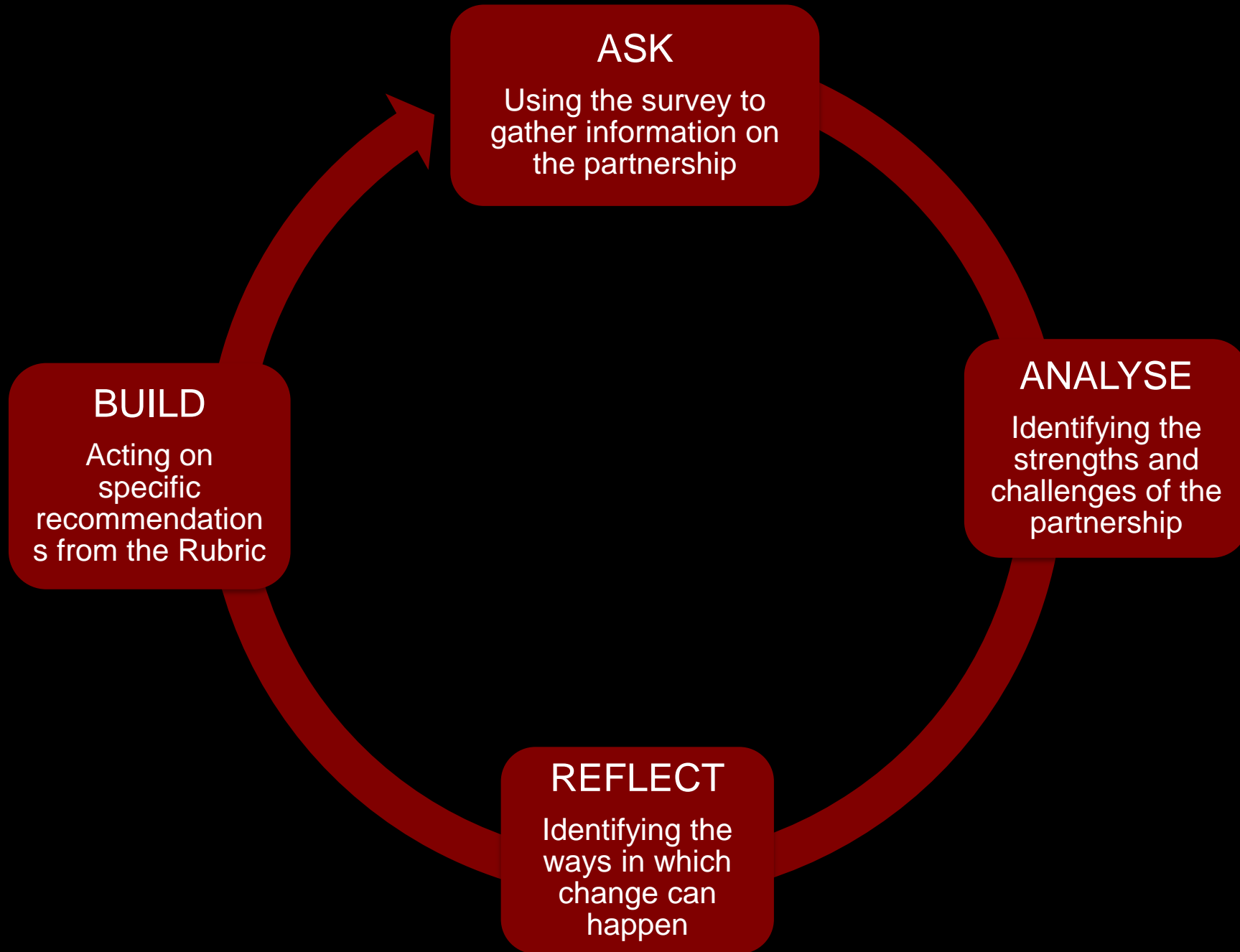
Four Types of Collaboration

Successful Collaborations

Building Partnerships that Work

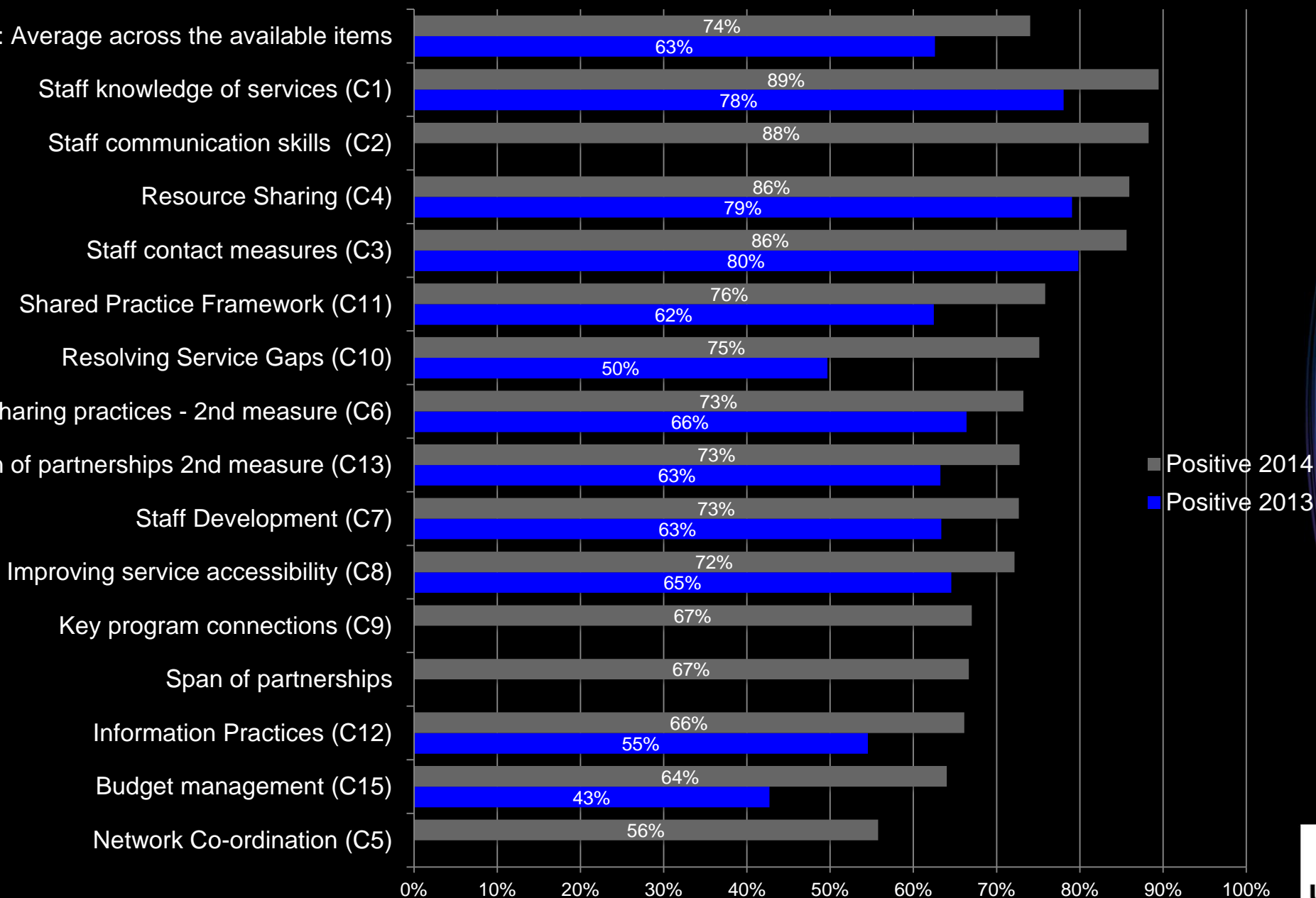


The Action Learning Cycle

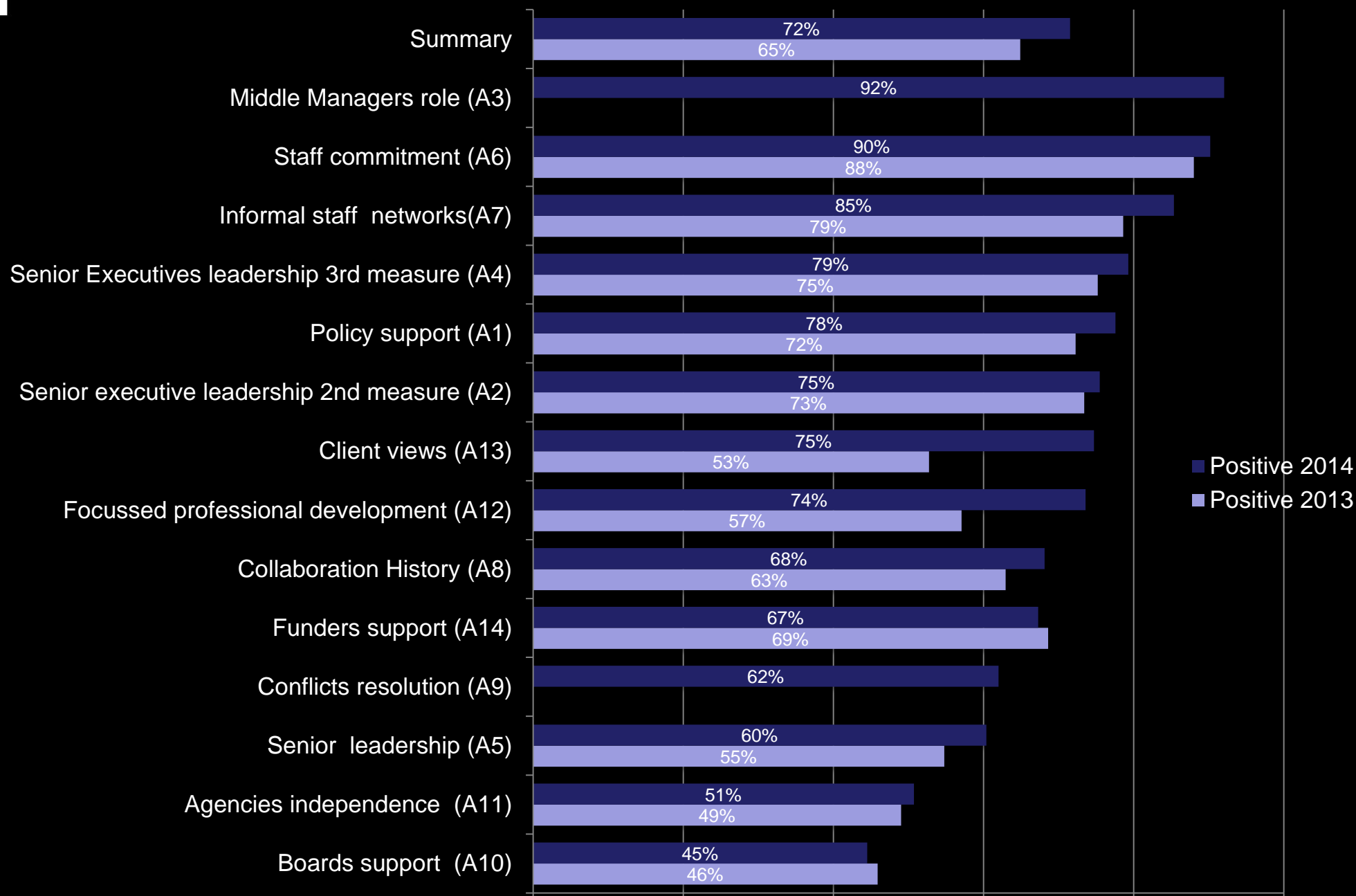


ACT Total of All Networks 2014 Capacity to Partner

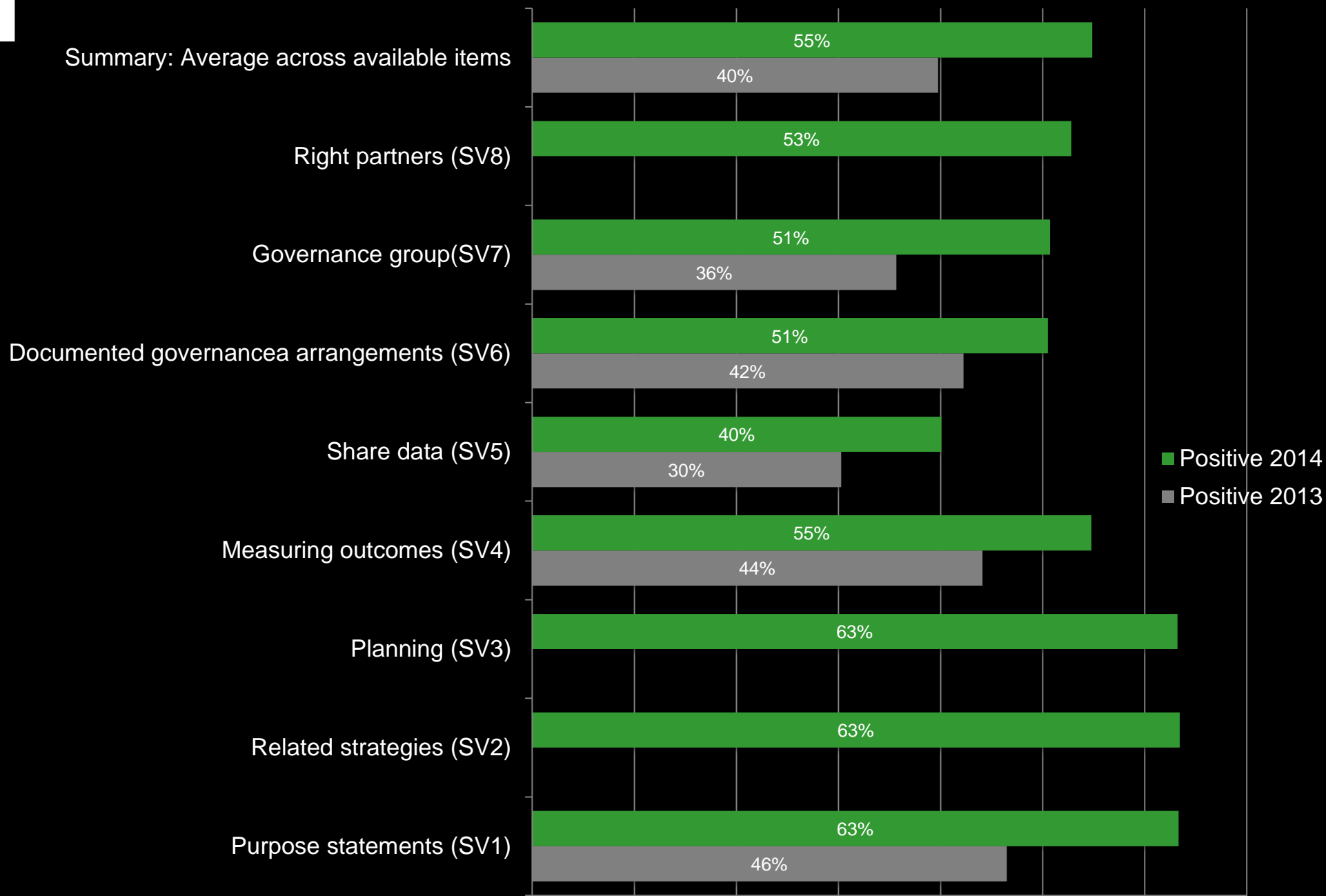
Summary: Average across the available items



ACT Total of All Networks 2014 Authority to Partner



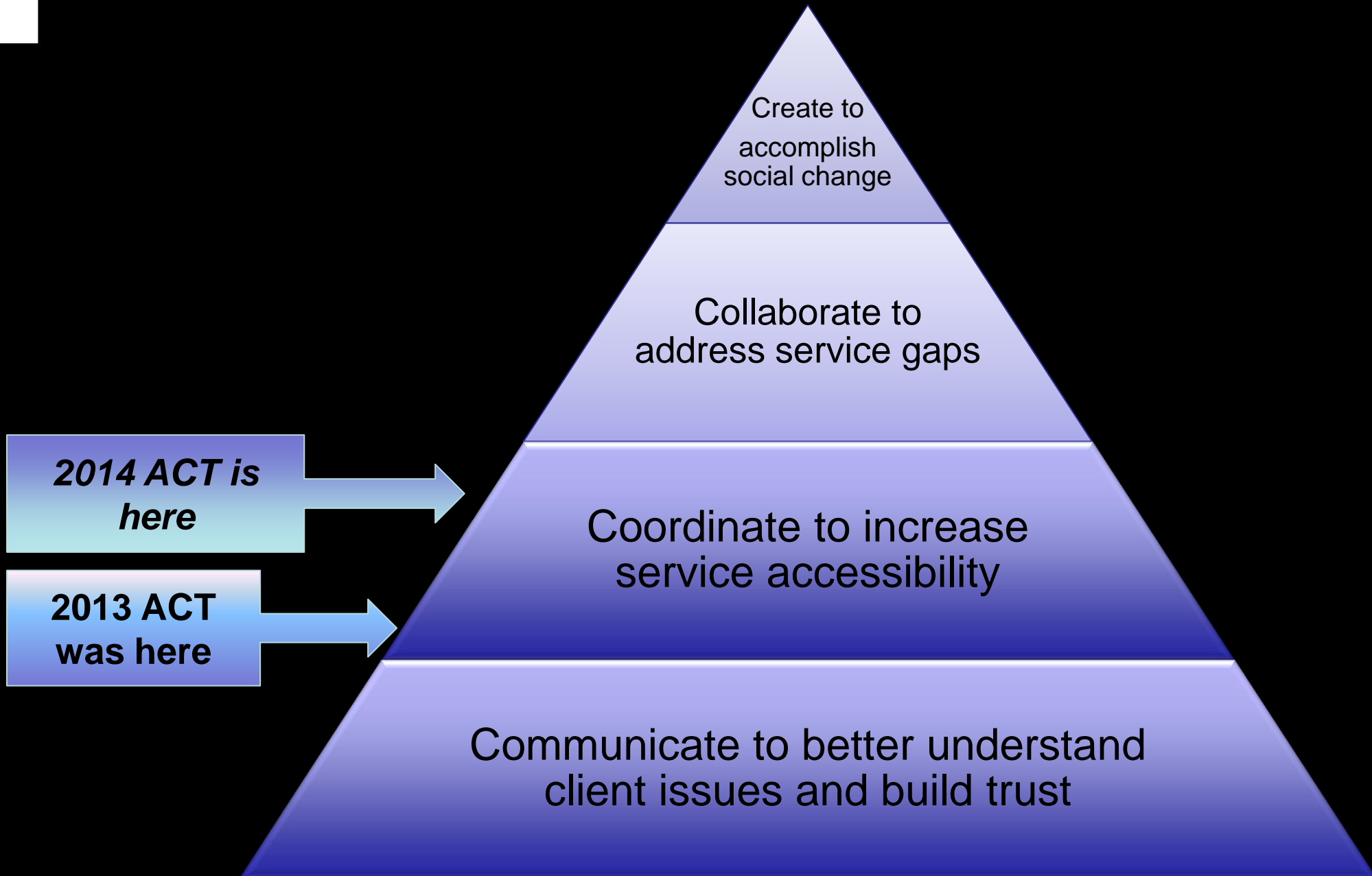
ACT Total of All Networks 2014 Shared Value



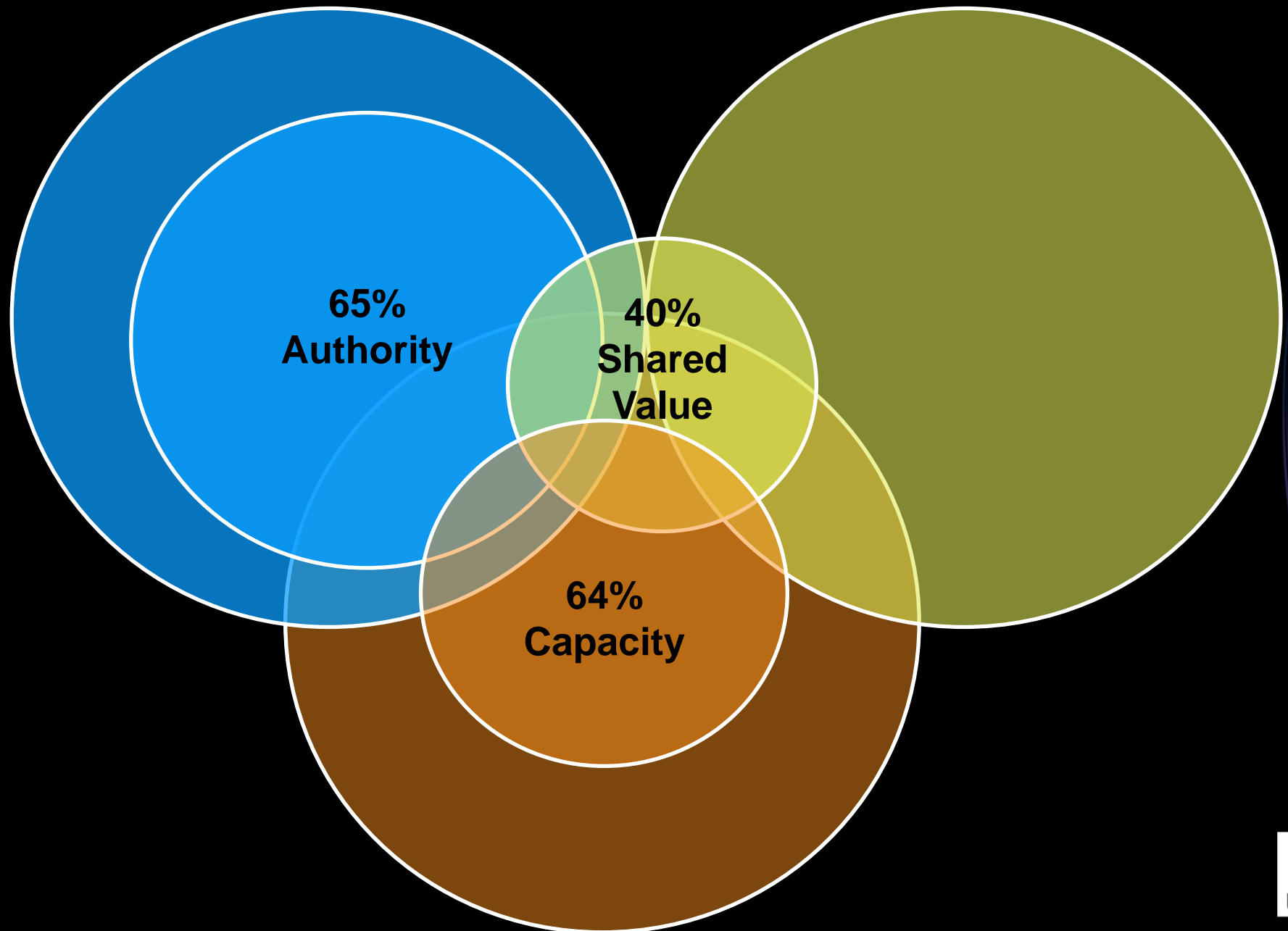
Strategies to improve partnerships

- ***Develop shared practice knowledge*** – common set of guiding principles, language, practice models, tools, case reviews, shared professional development
- ***Continue to build relationships*** – staff at all levels meet, exchange information, build trust
- ***Improve accessibility of services*** and address service gaps through more sophisticated forms of collaboration
- ***Strengthen key roles*** - Network Coordinators / team and other operational leaders
- ***Strengthen role of governance group*** at the local level –shared statement of purpose, shared goals, extend local partnerships beyond program focus
- ***Increase accountability*** for participation in governance meetings

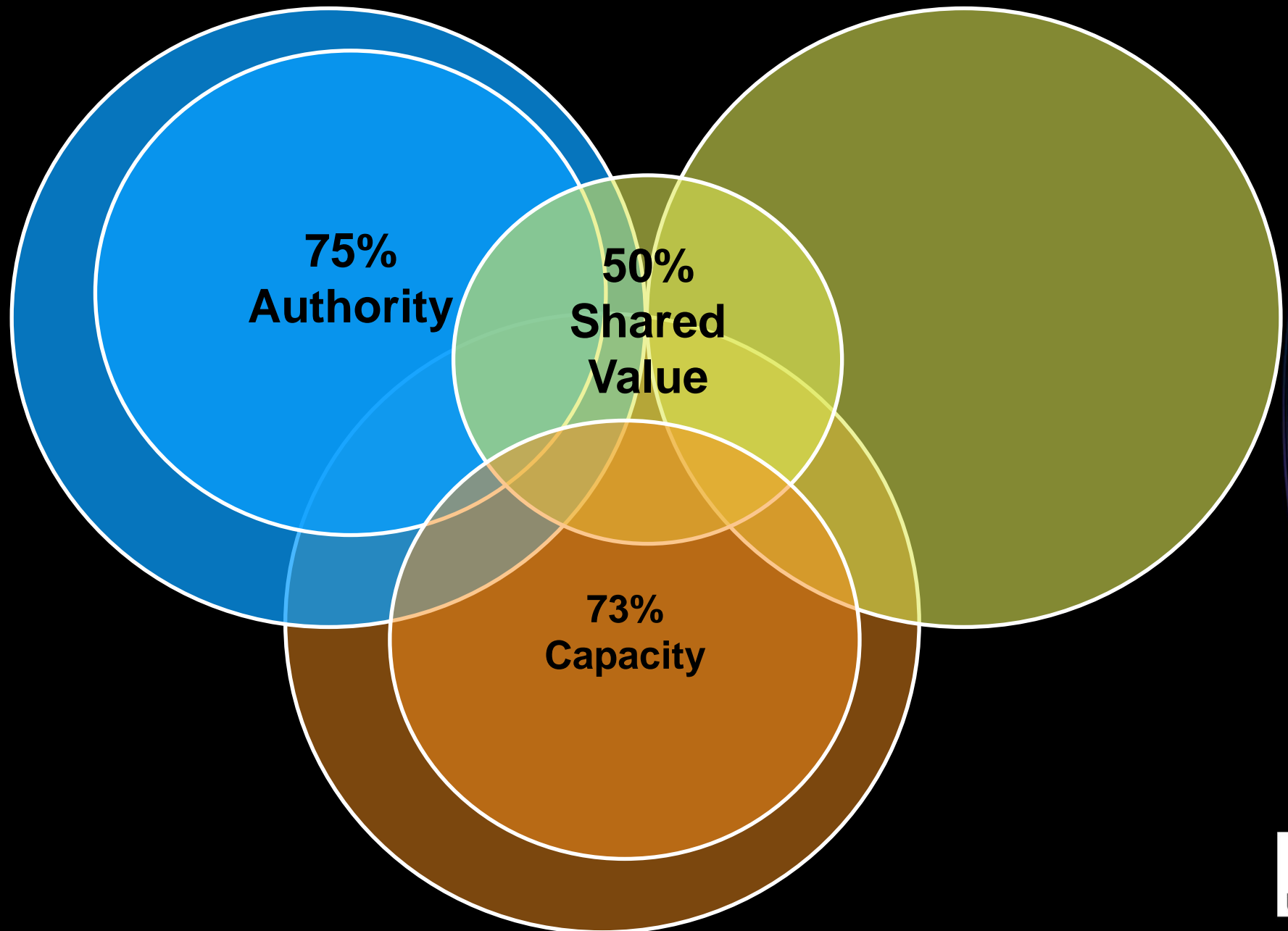
Measured change



ACT Overall 2013



ACT Overall Change 2013-2014



Reflections

Good process underpins a successful change to a genuinely collaborative model

A structured process that allows for honest reflection on “how we are going”

Network ownership of the process is critical.



Details

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